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**PATENT APPLICATION**  
**DOCKET NO. 10991149-2**

**IN THE**  
**UNITED STATES PATENT AND TRADEMARK OFFICE**

**INVENTOR(S):** Qiming Chen; Umeshwar Dayal; and Meichun Hsu  
**SERIAL NO.:** 09/464,311 **GROUP ART UNIT:** 3623  
**FILED:** December 15, 1999 **EXAMINER:** Akiba K. Robinson Boyce  
**SUBJECT:** "Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

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**SIR:**

**Amendment D**

In response to the Office Action dated March 26, 2003, please  
amend the above-identified application as follows:

Serial No.: 09/464,311  
Case No. 10991149-2  
Amendment D

**EV318279969**